



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Douglas W. Clark, et al.

Serial No.: 09/965,255

Filed: September 27, 2001

For: METHOD AND APPARATUS FOR
 NETWORK-LEVEL MONITORING OF
 QUEUE-BASED MESSAGING SYSTEMS

§
 §
 §
 §
 §
 §
 §
 §

Group Art Unit: 2154

Examiner: Nguyen, Dustin

Confirmation No.: 3385

CERTIFICATE OF MAILING

Mail Stop Amendment
 Commissioner For Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

I hereby certify that this correspondence is being
 deposited with the United States Postal Service with
 sufficient postage as first class mail, in an envelope
 addressed to: Mail Stop Amendment, Commissioner for
 Patents, PO Box 1450, Alexandria VA 22313-1450 on:

June 21, 2005
 Date of Deposit
Karen A. Harris
 Karen A. Harris

RESPONSE TO OFFICE ACTION

Commissioner:

Applicants acknowledge receipt of the Office Action dated March 21, 2005 and respectfully request the following amendments to the above-identified application as follows. The changes made are shown by underlining the added text and striking through the deleted text.

Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.